**TEXAS DEPARTMENT OF HEALTH**          02-102
**AUSTIN   TEXAS**
**INTER-OFFICE**

**TO:**          Regional Directors
                 Directors, Local Health Departments
                 Directors, Independent WIC Local Agencies
                 Herman Horn, Chief, Bureau of Regional/Local Health Operations

**FROM:**        Mike Montgomery, Chief   {Original Signed}
                 Bureau of Nutrition Services

**DATE**:        29 August 2002

**SUBJECT:**     TX-WIN Version 2.6c

TX-WIN, version 2.6c will be downloaded to Local Agencies and clinics mid-September.  This latest version will correct several problems encountered with the previous versions of TX-WIN and provides some enhancements as well.

1. **Version Corrections:**  The following is a summary list of known problems that are corrected in TX-WIN version 2.6c:

| a.  When re-issuing vouchers to breastfeeding client's through the Family Options Box a **bad news box** resulted from the following three circumstances: | | |
|---|---|---|
| 1) When changing the breastfeeding package from standard to enhanced. | 2) When changing a client from postpartum back to breastfeeding. | 3) When voiding and re-issuing mom's vouchers. The bad news box was caused because it blanked the infant's food package. |
| b.  When voiding and reissuing a 999-exception voucher, clinics report a **bad news box** after the original voucher is voided.  On the Vouchers Issued Report the voided voucher did not show.  Clinics had to "re-void" the voucher under inventory in order for it to be properly accounted for. | | |
| c.  The extended hours report was not counting 8:00 a. m. as extended hours resulting in the subtotal being miscalculated. | | |
| d.  Clinics that input immunizations were getting an incorrect data output in the reaction field.  It was displaying a date and time whether a reaction was input or not. | | |
| e.  On multiple-site portables vouchers could not be reissued if voided under inventory.  This was because the site number was not recording correctly in the underlying table and required help desk assistance in order to reissue the vouchers. | | |
| f.  We had some questions regarding the early certification of an infant to child and the infant package issued.  The system was allowing issuance of whole milk prior to the child's first birthday.  With this version it will be corrected to issue whole milk on the child's first birthday. | | |

2. **Enhancements since version 2.6b:** Some features have been added to the lookup tables since version 2.6b and there are additional features added with version 2.6c:

a. The termination code of "K – Foster Child Transfer" is newly added to the lookup tables and currently available with TX-WIN version 2.6b. This feature has been established to prevent potential client dual participation and permits the clinic to perform the record lock.  This feature should be used as follows:

   1) This code permits termination of foster clients that are put on under a new FID when the foster parent/caregiver changes either at the same clinic or another clinic.

   2) The K termination code should only be used when a client transfers out and the transfer lock is not placed automatically on the client's record.

   3) Please note this termination code only applies to foster children.  If there is a possibility the custody will go back to the previous foster parent, a manual transfer lock request may be preferred so the record is not terminated during a valid certification period.

   4) All other manual transfer locks/unlocks should be faxed in to the Help Desk as is currently done.

b. The E Termination Code (Failure to Show for Certification) has been removed from the lookup tables.  This was discussed and approved in the last LA Automation Committee meeting.  Since the system will automatically terminate the client if they fail to show for a certification appointment, it was an unneeded option.

c. Version 2.6c adds error traps into the certification intake pages one and two, to test for blank CIDs.  The message will state that there was an error creating/ reading the CID.  The system will allow the clerk to try again and if the error repeats, it will halt the system and ask the clerk to contact the Help Desk immediately.  The record will not be saved.  The Help Desk will ask for the sequence of keystrokes prior to the error occurring. This will hopefully allow us to recreate the problem that is causing blank CID records and subsequently fix it in the next version.

d. Version 2.6c adds the requirement that a record cannot be transfer requested if it already exists on the gaining site's system and is not currently TR locked.  This is because the client is already active on that system.

If you have knowledge of any additional problems with TX-WIN software or questions, please contact the Automation Help Desk for further assistance.